

# Cr Ryan Murphy

Civic Cabinet Chair for Transport



Lord Mayor Adrian Schrinner

2 March 2023

Mr Paul French  
Co-convenor  
Brisbane CBD BUG  
GPO Box 2104  
BRISBANE QLD 4001

Dear Mr French

Thank you for your email of 28 January 2023 about the North Quay ferry terminal lift. The Lord Mayor referred your enquiry to me as Civic Cabinet Chair for Transport to provide a response.

I can certainly appreciate the difficulty caused when the lift is not operational, particularly for the active transport community. Council's Transport Planning and Operations (TPO) has confirmed the lift has experienced several outages during the last year, primarily due to vandalism.

I am aware the lift was out of order from 9 to 27 January, which was caused by damage to the lift door, requiring extensive off-site repairs. Subsequently, further lift outages occurred, on 7 and 8 February, which were caused by maintenance and damage to the lift door respectively. The lift was able to be returned to operation the same day.

As I hope you may appreciate, there is little Council can do to avoid lift downtime when vandalism occurs, however, TPO is also monitoring the lift to determine if additional maintenance may be beneficial. I can assure you Council will make every effort to ensure the lift is in good working order in the future.

Should you wish to discuss this matter further, please contact Mr Robert Lee, Program and Asset Coordinator, on 3178 1531. To report any maintenance concerns for this lift, please call Council's 24-hour Contact Centre on 3403 8888.

Thank you for contacting the Lord Mayor.

Yours sincerely

A handwritten signature in black ink, appearing to read 'RM', with a stylized flourish at the end.

Councillor Ryan Murphy  
**CIVIC CABINET CHAIR FOR TRANSPORT**

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